

## QUALITY POLICY

**VELA ELECTRIC Ltd** is committed to providing high-quality services in the fields of:

- Provision of Electrical Engineering Studies.
- Commissioning and Service of Ballast Water Management Systems (BWMS) and Supervision of shipboard Electrical Installations.
- Design and Implementation of Automation projects and assembly of Low Voltage Electrical Panels.

To achieve this, VELA ELECTRIC has implemented and maintains a documented Quality Management System (QMS) that meets or exceeds the requirements of **ISO 9001:2015**.

For the effective implementation of the QMS, **VELA ELECTRIC Ltd.:**

- **Customer's expectations** are determined, clearly understood, and implemented following applicable statutory and regulatory requirements.
  - Ensures **compliance** with all International & National legislations by taking into account all relevant Rules, Guidelines, Standards, Codes and Publications, and good marine and shipbuilding practices.
  - Provides **adequate resources** for the effective implementation of the Quality Management System.
  - Monitors **Customer satisfaction**, to meet or exceed **Customer requirements**.
  - **Continually improves** the Quality Management System and Customer experience through:
    - ❖ Setting and meeting **Quality Objectives**.
    - ❖ Implementing **Internal Auditing** and **Management Reviews**.
    - ❖ Taking appropriate **corrective and risk mitigation actions** for identified issues.
  - Promotes **Safety Culture** and **trains** personnel in **Quality, Health & Safety** matters as well as **working practices** and **the latest industry developments**.

VELA ELECTRIC employees involved in the implementation of the QMS are responsible for conformance with this Quality Policy.

The Managing Director is responsible to monitor and review this Policy regularly, to ensure that it remains relevant and effective. As evidence of Company Management's commitment to the implementation of the above, this policy is posted at prominent positions at VELA ELECTRIC premises.